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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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21874 7590 09/19/2008 EDWARDS ANGELL PALMER & DODGE LLP P.O. BOX 55874 POSTON, MA 02205			EXAMINER	
			VO, HAI	
BOSTON, MA 02205			ART UNIT	PAPER NUMBER
			1794	
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	Application No.	Applicant(s)				
	10/646,292	PENEZINA ET AL.				
Office Action Summary	Examiner	Art Unit				
	Hai Vo	1794				
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address				
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be time will apply and will expire SIX (6) MONTHS from cause the application to become ABANDONEI	lely filed the mailing date of this communication. (35 U.S.C. § 133).				
Status						
1)⊠ Responsive to communication(s) filed on <u>02 Ju</u>	dv 2008.					
·= · · · · · · · · · · · · · · · · · ·	action is non-final.					
<i>,</i> —	· 					
	closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.					
Disposition of Claims						
4)⊠ Claim(s) <u>1-22 and 48-58</u> is/are pending in the application.						
4a) Of the above claim(s) is/are withdrawn from consideration.						
5) Claim(s) is/are allowed.						
6)⊠ Claim(s) <u>1-22 and 48-58</u> is/are rejected.						
7) Claim(s) is/are objected to.						
8) Claim(s) are subject to restriction and/or	election requirement.					
Application Papers						
9) The specification is objected to by the Examiner.						
10) The drawing(s) filed on is/are: a) acce	epted or b) \square objected to by the E	Examiner.				
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).						
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).						
11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.						
Priority under 35 U.S.C. § 119						
 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) Some * c) None of: 1. Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 						
Attachment(s)	о п	(DTO 440)				
1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413) Paper No(s)/Mail Date						
3) Information Disclosure Statement(s) (PTO/SB/08) 5) Notice of Informal Patent Application						
Paper No(s)/Mail Date 6) Uther:						

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1. The 112 claim rejections and all of the art rejections are maintained.

Claim Rejections - 35 USC § 112

2. The following is a quotation of the second paragraph of 35 U.S.C. 112:

The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.

3. Claims 1-22, 48 and 49 are rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention. Claim 1 recites the limitation "the difunctional acrylate molecule" in line 4. There is insufficient antecedent basis for this limitation in the claim.

With regard to claim 6, the claim appears to be in conflict with claim 1 because the difunctional surface modifying molecule as described in claim 6 includes polyethylene glycol diacrylate (PEGDA) which is not capable of a significant *preferential* absorption on a substrate as shown in the present specification (example 2 at page 19 of the present specification). Note that PEGDA is a difunctional acrylate molecule having a hydrophobic CH₂CH₂ portion surrounded with oxygens within the molecule.

4. The 112 rejection of claim 6 has been maintained for the following reasons.
Applicants contend that nothing in claim 6 requires the difunctional surface modifying molecule be PEGDA. That is not true. The difunctional surface modifying molecules as set forth in claim 6 include PEGDA which provides a significant preferential absorption on a substrate. The recitations are in complete

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contrast to the description provided at page 19, lines 10-15 of the original disclosure.

Claim Rejections - 35 USC § 102

5. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- (e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

Claim Rejections - 35 USC § 103

- 6. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 7. Claims 1-19, 21, 22, 48-52, and 55-57 are rejected under 35 U.S.C. 102(b) as anticipated by or, in the alternative, under 35 U.S.C. 103(a) as obvious over Callahan et al (US 4,976,897). Callahan teaches a composite porous membrane comprising a hydrophobic substrate coated with a UV curable resin material.
 The hydrophobic substrate is polyethylene membrane having a pore size of 0.02

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to 0.04 μ m (column 3, lines 30-35). The photocatalyst is 2-hydroxyl-2-methyl-1-phenyl-propan-1-one (column 3, lines 62-63). Callahan teaches the UV curable resin comprising Celrad 3700-20T which is a composition of 20% trimethyol triacrylate dilution of dicracylate ester bisphenol A epoxy resin. Both trimethyol triacrylate and dicracylate ester bisphenol A epoxy resin are difunctional surface-modifying molecules and crosslinkable. The dicracylate ester bisphenol A epoxy resin has the formula:

Callahan discloses the UV curable resin material further comprising an acrylic acid, and dimethylaminoethyl methacrylate which reads on Applicants' negatively charged group and positively charged group respectively. There is no pore plugging upon coating and curing (abstract). Likewise, the pore sizes of the coated composite porous membrane are substantially the same as the pore size of the composite porous membrane before coating. Similarly, it is expected that the flow rate through the pores of the coated membrane is substantially the same as the flow rate through the pores of the non-coated membrane as the pore size of the membrane is substantially preserved after coating. Since the dicracylate ester bisphenol A epoxy resin meets all the structural limitations and chemistry as described in the claims, it is the examiner's position that the preferential

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association properties and wetting characteristics would be inherently present as like material has like property. The dicracylate ester bisphenol A epoxy resin is consisting of a difunctional acrylate monomer, wherein the difunctional acrylate monomer comprises 100% of the molecules associated with the membrane. The UV curable coating material comprises diacrylate ester of bisphenol A epoxy resin present in an amount of 1 to 99 wt% (column 3, lines 50-55 and column 4, lines 50-55). Since Callahan discloses the amount of the UV resin could be used down to 1wt%, which read on Applicants' "less than about 1 wt%" because to the examiner, "about" means ± 10% of the range, namely less than 1.1 wt% or less than 0.9 wt%. Alternatively, since the concentration is recognized as a resulteffective variable, differences in concentration will not support the patentability of subject matter encompassed by the prior art unless there is evidence indicating such concentration is critical or provides unexpected results. Therefore, in the absence of unexpected results, it would have been obvious to one having ordinary skill in the art at the time the invention was made to use the UV resin in an amount of less than 1 wt% in view of cost effectiveness, permeability/selectivity of the coated membrane. This is in line with *In re Aller*, 105 USPQ 233 which holds discovering the optimum or workable ranges involves only routine skill in the art.

Callahan does not specifically disclose the membrane is autoclavable and the processing steps set out in claim 50. However, they are product-by-process limitations not as yet shown to produce a patentably distinct article. It is the

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examiner's position that the article of Callahan is identical to or only slightly different than the claimed article prepared by the method of the claim, because both articles are formed from the same materials, having structural similarity as discussed above. Even though product-by-process claims are limited by and defined by the process, determination of patentability is based on the product itself. The patentability of a product does not depend on its method of production. If the product in the product-by-process claim is the same as or an obvious from a product of the prior art, the claim is unpatentable even though the prior product was made by a different process. In re Thorpe, 227 USPQ 964, 966 (Fed. Cir. 1985). The burden has been shifted to the applicant to show unobvious differences between the claimed product and the prior art product. In re Marosi, 218 USPQ 289,291 (Fed. Cir. 1983). It is noted that if the applicant intends to rely on Examples in the specification or in a submitted Declaration to show nonobviousness, the applicant should clearly state how the Examples of the present invention are commensurate in scope with the claims and how the Comparative Examples are commensurate in scope with the membrane of Callahan.

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8. Claim 20 is rejected under 35 U.S.C. 103(a) as being unpatentable over Callahan et al (US 4,976,897) as applied to claim 1 above, and further in view of Steuck et al (US 4,618,533). Callahan does not specifically disclose the microporous substrate being polyvinylidene fluoride. Steuck, however, teaches a porous membrane for use in separation comprising a porous membrane including polyethylene and polyvinylidene fluoride (column 2, lines 60-65). Therefore, it

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would have been obvious to one having ordinary skill in the art at the time the invention was made to substitute polyvinylidene fluoride for the polyethylene of the Callahan invention since two polymers have been shown in the art to be recognized equivalent porous membranes in separation processes.

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- 9. The art rejections over Callahan have been maintained for the following reasons. Applicants contend that Callahan does not teach or suggest a composite porous membrane comprising a hydrophobic substrate coated with difunctional surface modifying molecules consisting of a difunctional acrylate monomer, wherein the difunctional acrylate monomer comprises greater than about 90% of the molecules associated with the membrane. The examiner respectfully disagrees. . Callahan teaches a UV curable resin comprising Celrad 3700-20T which is a composition of 20% trimethyol triacrylate dilution of dicracylate ester bisphenol A epoxy resin. Both trimethyol triacrylate and dicracylate ester bisphenol A epoxy resin are difunctional surface-modifying molecules. The dicracylate ester bisphenol A epoxy resin consists of a difunctional acrylate monomer, wherein the difunctional acrylate monomer comprises 100% of the molecules associated with the membrane. The claim basically does not preclude a coating material from comprising both trimethyol triacrylate and dicracylate ester bisphenol A epoxy resin. Accordingly, the art rejections are sustained.
- 10. Claims 1-9, 12-17, 19, 21, 22, 48, 49 and 58 are rejected under 35 U.S.C. 102(b) as anticipated by or, in the alternative, under 35 U.S.C. 103(a) as obvious over Witham et al (US 6,193,077). Witham teaches a composite porous membrane

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comprising a hydrophobic substrate coated with difunctional surface-modifying molecules. The hydrophobic substrate is polyethersulfone membrane having a pore size of 0.1 to 20 µm (column 4, lines 28-30). The difunctional surfacemodifying molecule comprises ethoxylated bisphenol A diacrylate which is present in an amount of 0.1 to 0.7 wt% (column 4, lines 50-52, column 5, lines 26-30). Witham discloses polymerization of the polyfuncitonal monomers causing the corresponding polymer to attach to the polyethersulfone membrane and the polyethylene oxide to form a non-extractable surface (abstract). Likewise, the polymerization of the polyfuncitonal monomers forms a crosslinked hydrophilic polymeric network consisting of the difunctional surface-modifying molecules at the surface of membrane. There is no pore plugging upon coating and curing (column 4, lines 5-8). Likewise, the pore sizes of the coated composite porous membrane are substantially the same as the pore size of the composite porous membrane before coating. The flow rate through the pores of the coated membrane is substantially the same as the flow rate through the pores of the non-coated membrane (table 1). Since Witham was using the same material for the difunctional surface modifying molecule as Applicants, it is the examiner's position that the preferential association, wetting characteristics would be inherently present. Witham discloses that the membrane is autoclavable (column 4, lines 10-15). Accordingly, Witham anticipates or strongly suggests the claimed subject matter.

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11. Claim 20 is rejected under 35 U.S.C. 103(a) as being unpatentable over Witham et al (US 6,193,077) as applied to claim 1 above, and further in view of Steuck et al (US 4,618,533). Witham does not specifically disclose the microporous substrate being polyvinylidene fluoride. Steuck, however, teaches a porous membrane for use in filtration comprising a porous membrane including polyether sullfone and polyvinylidene fluoride (column 2, lines 60-65). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to substitute polyvinylidene fluoride for the polyethersulfone of the Witham invention since two polymers have been shown in the art to be recognized equivalent porous membranes in filtration processes.

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12. Claims 18, and 50-57 are rejected under 35 U.S.C. 103(a) as being unpatentable over Witham et al (US 6,193,077) as applied to claim 1 above, and further in view of Hu et al (US 5,209,849). Witham does not specifically disclose the use of a photoinitiator to achieve polymerization of the monomers over the entire surface of the membrane. Hu, however, discloses the use of DROCUR ® 1173 as a photoinitiator to achieve polymerization of the monomers over the entire surface of the membrane. Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to use UV treatment to achieve polymerization of the monomers over the entire surface of the membrane because UV treatment and plasma treatment have been shown in the art to be recognized equivalent treatments to impart hydrophilicity to a hydrophobic porous membrane.

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- 13. Claim 10 is rejected under 35 U.S.C. 103(a) as being unpatentable over Witham et al (US 6,193,077) as applied to claim 1 above, and further in view of Wu et al (WO 00/50161). US 6,780,327 will be relied on as an equivalent form of WO 00/50161 for convenience. Witham does not specifically disclose the crosslinked coating having been modified with a positive charge. Wu, however, teaches a porous membrane for use in filtration comprising a porous membrane and a crosslinked acrylic coating having a pendant cationic group linked to the backbone of the coating (column 4, lines 1-5, 30-40). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to use a coated membrane comprising a cross-linked coating that has fixed negative charges motivated by the desire to provide the coated membrane suitable for filtration of fluids containing negatively charged materials.
- 14. Claim 11 is rejected under 35 U.S.C. 103(a) as being unpatentable over Witham et al (US 6,193,077) as applied to claim 1 above, and further in view of WO 00/50160. Hou et al (US 6,783,937) will be relied on as an equivalent form of WO 00/50160. Witham does not specifically disclose the cross-linked coating having been modified with a negative charge. Hou, however, teaches a porous membrane for use in filtration comprising a porous membrane and a cross-linked acrylic coating having fixed negative charge (abstract). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to use a coated membrane comprising a cross-linked coating that has fixed

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negative charges motivated by the desire to provide the coated membrane suitable for filtration of fluids containing positively charged materials.

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15. The art rejections based on Witham have been maintained for the following reasons. Applicants contend that Witham does not anticipate or render the claims obvious. That is not true. Witham discloses the coating material comprising a polyethylene oxide and a difunctional surface-modifying molecule which consists of 100% difunctional acrylate monomers. Claim 1 does not preclude the coating material from further comprising the polyethylene oxide. Witham discloses the polymerization of the monomers is carried out through plasma treatment (column 6, lines 38-40). Witham teaches that there is no pore plugging upon coating and curing (column 4, lines 5-8). Likewise, the pore sizes of the coated composite porous membrane are substantially the same as the pore size of the composite porous membrane before coating. The flow rate through the pores of the coated membrane is substantially the same as the flow rate through the pores of the non-coated membrane (table 1). It may be true that Witham does not specifically disclose the use of a photoinitiator to induce the polymerization of the monomers over the entire surface of the membrane. However, Hu discloses the use of DROCUR ® 1173 as a photoinitiator to activate the polymerization of the monomers over the entire surface of the membrane. Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to substitute a UV radiation for the plasma treatment to induce the polymerization of the monomers because UV

radiation and plasma treatment have been shown in the art to be recognized equivalent means to induce the polymerization of the monomers onto a membrane surface so as to impart hydrophilicity to the membrane. Accordingly, the art rejections are sustained.

16. Claims 50-57 are rejected under 35 U.S.C. 102(e) as anticipated by or, in the alternative, under 35 U.S.C. 103(a) as obvious over Charkoudian et al (US 2003/0077435). Charkoudian teaches a composite porous membrane comprising a hydrophobic substrate modified with a surface coating material. The hydrophobic substrate is polyvinylidene fluoride membrane having a pore size of 0.1 μm (paragraphs 86 and 174). The surface coating material comprises a photoiniator and methylene-bis-acrylamide (MBAm) in an amount of 0.75% by weight (paragraphs 127, table 1-continued). The surface coating material is crosslinked (paragraph 25). The MBAm having the formula below comprises a hydrophobic portion and a hydrophilic portion wherein the hydrophillic portion comprises two crosslinking active groups, each including a carbon-carbon double bond. The hydrophobic portion is a hydrophobic methyl. The MBAm reads on the claimed difunctional surface-modifying molecule.

$$CH_2 = C - C - NH - (CHR')_n - NH - C - C = CH_2$$

wherein R is hydrogen, R' is hydrogen and n is 1. There is no pore plugging upon coating and curing (paragraph 77). Likewise, it is clearly apparent

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that the pore sizes of the coated composite porous membrane are substantially the same as the pore size of the composite porous membrane before coating. Similarly, it is expected that the flow rate through the pores of the coated membrane is substantially the same as the flow rate through the pores of the non-coated membrane as the pore size of the porous membrane remains unchanged upon coating. Since the MBAm meets all the structural limitations as required by the claims, it is the examiner's position that the preferential association of the MBAm with the membrane substrate would be inherently present. Charkoudian does not teach a processing step of flowing a reagent solution through the substrate to coat the substrate. However, it is a product-byprocess limitation not as yet shown to produce a patentably distinct article. It is the examiner's position that the article of Charkoudian is identical to or only slightly different than the claimed article prepared by the method of the claim, because both articles are formed from the same materials, having structural similarity. Even though product-by-process claims are limited by and defined by the process, determination of patentability is based on the product itself. The patentability of a product does not depend on its method of production. If the product in the product-by-process claim is the same as or an obvious from a product of the prior art, the claim is unpatentable even though the prior product was made by a different process. In re Thorpe, 227 USPQ 964, 966 (Fed. Cir. 1985). The burden has been shifted to the applicant to show unobvious differences between the claimed product and the prior art product. In re Marosi,

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218 USPQ 289,291 (Fed. Cir. 1983). It is noted that if the applicant intends to rely on Examples in the specification or in a submitted Declaration to show non-obviousness, the applicant should clearly state how the Examples of the present invention are commensurate in scope with the claims and how the Comparative Examples are commensurate in scope with Charkoudian. Accordingly, Charkoudian anticipates or strongly suggests the claimed subject matter.

- 17. Rejections of claim 1 and any claims depending from claim 1 over Charkoudian have been overcome in view of the present amendment. Charkoudian does not teach the difunctional acrylate monomers. However, the art rejections over Charkoudian have been maintained for the reasons set forth above.
- 18. Claims 50-57 are rejected under 35 U.S.C. 102(e) as anticipated by or, in the alternative, under 35 U.S.C. 103(a) as obvious over Remigy et al (US 2002/0161066). Remigy teaches a composite porous membrane comprising a hydrophobic substrate modified with a coating material (example 1, table 3, paragraphs 32 and 36). The hydrophobic substrate is polyphenylsulfone membrane (paragraph 27). The surface coating material comprises a photoiniator and methylene-bis-acrylamide (MBAm) as a crosslinking agent in an amount of 0.027% by weight (paragraphs 127, table 1-continued). The MBAm having the formula below comprises a hydrophobic portion and a hydrophilic portion wherein the hydrophillic portion comprises two crosslinking active groups, each including a carbon-carbon double bond. The hydrophobic portion is a

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hydrophobic methyl. The MBAm reads on the claimed difunctional surfacemodifying molecule.

$$CH_{2} = C - C - NH - (CHR')_{n} - NH - C - C = CH_{2}$$

wherein R is hydrogen, R' is hydrogen and n is 1. There is no pore plugging upon coating and curing (paragraphs 11 and 21). Likewise, the pore sizes of the coated composite porous membrane are substantially the same as the pore size of the composite porous membrane before coating. Similarly, the flow rate through the pores of the coated membrane is substantially the same as the flow rate through the pores of the non-coated membrane. Since the MBAm meets all the structural limitations as required by the claims, it is the examiner's position that the preferential association of the MBAm with the membrane substrate would be inherently present, it is the examiner's position that the preferential association would be inherently present. Remigy does not teach a processing step of flowing a reagent solution through the substrate to coat the substrate. However, it is a product-by-process limitation not as yet shown to produce a patentably distinct article. It is the examiner's position that the article of Remigy is identical to or only slightly different than the claimed article prepared by the method of the claim, because both articles are formed from the same materials, having structural similarity. Even though product-by-process claims are limited by and defined by the process, determination of patentability is based on

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the product itself. The patentability of a product does not depend on its method of production. If the product in the product-by-process claim is the same as or an obvious from a product of the prior art, the claim is unpatentable even though the prior product was made by a different process. *In re Thorpe*, 227 USPQ 964, 966 (Fed. Cir. 1985). The burden has been shifted to the applicant to show unobvious differences between the claimed product and the prior art product. *In re Marosi*, 218 USPQ 289,291 (Fed. Cir. 1983). It is noted that if the applicant intends to rely on Examples in the specification or in a submitted Declaration to show non-obviousness, the applicant should clearly state how the Examples of the present invention are commensurate in scope with the claims and how the Comparative Examples are commensurate in scope with Remigy. Accordingly, Remigy anticipates or strongly suggests the claimed subject matter.

19. Rejections of claim 1 and any claims depending from claim 1 over Remigy have been overcome in view of the present amendment. Remigy does not teach the difunctional acrylate monomers. However, the art rejections over Charkoudian have been maintained for the reasons set forth above.

Conclusion

20. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

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A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

21. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Hai Vo whose telephone number is (571) 272-1485. The examiner can normally be reached on Monday through Thursday, from 9:00 to 6:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Rena Dye can be reached on (571) 272-3186. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Hai Vo/ Primary Examiner, Art Unit 1794